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## **Michael Ong**

Michael Ong is a recognized veteran in the cargo movement industry of Singapore. In total he accumulated more than 25 years of management related experience. He was the Divisional Head of Hitachi's Logistics & Distribution Department. Among his achievements was the key role he played in the company's successful implementation and maintenance of the ISO 9000 and ISO 14000 quality systems. He was also instrumental in setting up the company Enterprise Resource Planning System and was also on the Safety Board Management Committee. Another of his accomplishments was the setting up of logistics warehouses in an overseas country.

Michael obtained his Bachelor of Business in Transport & Logistics Management from RMIT University in 1995. He was awarded Group Prize for the highest marks in Business Logistics Management. In 2001, he successfully acquired the UNCTAD International Trade Centre's Certificate in Training techniques applied to ITC's Modular Learning System in International Purchasing & Supply Management. Also (IPMA) The International Professional Managers Association, UK, appointed him as approved faculty in 2006. And in 2007, he successfully completed ISO 9000:2000 series Auditor/Lead Auditor course.

Michael has been actively involved in developing professionals in the logistics industry for more than 20 years. Since 1982, he has trained industry executives in areas such as International Trade, Total Quality Management, Quality Circle Improvement Program, Logistics and Supply Chain Management. In 1996, he was the pioneer ITE approved trainer in Logistics Operations. He is also a part-time lecturer/tutor in Strategic Planning and Supply Chain at Singapore Polytechnic. He has also completed several China logistics projects, involving logisticians from China. Finally, he is also actively involved with in-house-training, with the following companies: Hitachi Asia, Micron Semiconductor Asia, Motorola Electronics, Benchmark Singapore, NCS Singapore, Federal Express, Nissan Taiwan and P&G Indonesia.

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