



Website: www.trustedu.com Email: enquiries@trustedu.com

MR. KISHORE JETHMAL

Entrepreneur / Professional Trainer / Educational Consultant /
Motivator / Facilitator

QUALIFICATIONS:

Plan and Design Competency Based Assessment

And

Conduct Competency Based Assessment

**(issued by Singapore Workforce Skills Qualifications(WSQ), Singapore
Workforce Development Agency (WDA))**

Master of Business Administration (Preston University, USA)

Maths/English Coach (University of Western Australia)

Diploma in Professional Training

Certificate in Training Management

Certified Trainer in Business Continuity Planning (BCP)

Certified Trainer for the Big 5 (Personality Profiling)



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KEY EXPERIENCE:

Kishore Jethmal was a trainer with IPAM –the Institute of Public Administration & Management, Civil Service College, Singapore. He is an international trainer in Management, Leadership and Creative Skills - he helps managers and executives realise their excellence.

Kishore has trained the Logistics Division of the Singapore Police Force, Maritime and Port Authority (MPA) in many courses before. He has trained the National Environment Agency (NEA), Lippo Bank (Indonesia), OCBC Bank (Singapore) and many other organisations in customer service excellence, complaint handling, service recovery. See clients letter of reference attached.

He has been awarded the Statement of Attainment issued by the Singapore Workforce Development Agency (WDA), under the Singapore Workforce Skills Qualifications (WSQ) , for successful attainment of the following industry approved competencies:

TR-TEV-302C-0
PLAN AND DESIGN COMPETENCY BASED ASSESSMENT
and
TR-TEV-303C-0
CONDUCT COMPETENCY BASED ASSESSMENT

Based on WDA's ESS Competency framework, Mr. Kishore planned, designed and wrote up all the 15 ESS (WDA approved Employability Skills System) training manuals for Trainer / Participant / Handouts / PPT Slides / Exercises / Case Studies / Role Plays which has been approved by WDA.

See attached list of our ESS courses approved by WDA which are listed in the SDF and SRP websites under our company's name.

He holds a MBA (Preston University, USA), Coaching Maths / English (University of Western Australia), Diploma in Professional Training (USA), Training Management (PSB, Singapore), Business Continuity (USA / UK), Competency Based Assessor (WDA, Singapore).

He has also developed the courseware for the "Singapore Employability Skills System" (CRM/PSDM/LPD/IE/PE) which have been endorsed by WDA Singapore.

He is the Director and Principal Consultant/Trainer of the Trust Group of Companies, where he develops and conducts Corporate Training. A list of clients who have attended his training can be found in the later pages of this proposal.
