

**Trust Management Centre
Professional Trainer & Facilitator Profile
Mr. Johnny Chua**



Johnny has been involved in teaching and training since 2001. As a lecturer, he has taught business and tourism-related subjects from the certificate to associate degree level at private education organizations (PEOs) such as Barclayne Business School, TMC and Westminster Language & Business School. As a trainer, he has trained in English language, soft skills & generic skills with schools, approved training organizations (ATOs), government and private corporations.

The teaching of BEST / WISE herald Johnny's career as a trainer. Currently, he trains the Workplace Literacy (WPL) programme, conducts customized English training for senior management on a one-to-one basis, and runs specialized English courses for the F&B and manufacturing industries. In addition, Johnny is an accomplished trainer in the Workplace Numeracy Program (WPN).

In soft skills training for adults, Johnny has facilitated workshops such as Public Speaking, Fundamentals of Good Management, Preparing For an Interview, Report Writing, Goal Setting, Grooming For Success, Team Building ... just to name a few.

Johnny has also conducted all competency-based modules under the Employability Skills System (ESS) that comprises the three broad series of Workplace Literacy (WPL), Workplace Numeracy (WPN) and Workplace Skills (WPS). Furthermore, Johnny has trained in WSQ modules such as Interact with Guests, Get Ready For Work (GROW) and Go The Extra Mile (GEMS).

In enrichment training, Johnny has coached students in topics such as Etiquette & Grooming, Leadership, Project Management, Sexuality Education, Speech & Drama, etc ...

Training organizations that Johnny has been associated with include IBMEC, Kaplan, NTUC LearningHub, Singapore Institute of Retail Studies (SIRS) and Trust Group of Companies.

Corporate clients that Johnny has trained for include Andalus, Croda, Pepperl & Fuchs, HDB, Jumbo Seafood Restaurant, Ministry of Education, National Environment Agency, NTUC FairPrice, Siltronics Singapore and the Singapore Police Force.

Besides training, Johnny is experienced in writing curriculum for selected ESS modules.

From the operational to the managerial level, from students to adults training, Johnny engages the participants with passion, professionalism and humour. He consistently receives positive feedback and response from the trainings he facilitates.

Johnny holds a Bachelor of Science Degree in Information Systems Computer Science (ISCS) & Travel, Hotel & Restaurant Management (THRM) from the Brigham Young University, Hawaii, USA (1989), He is a qualified SQC Assessor and has a certificate in Teaching of English to Foreign Students (TEFL) from London Teachers Training College (LTTTC) and an Advanced Certificate in Training & Assessment (ACTA).