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## **MR GOPAL JETHMAL**

Professional Trainer & Facilitator, HRD Consultant

Gopal Jethmal is the Director & Trainer of Trust Management Centre, Institute of Executive Training & Development & Women's Institute of Management, where he manages the strategic operations, marketing, sales, customer service, accounts & global business development.

He has trained Managers & Police Officers / Scholars from the Police Training Academy (TRACOM) in programmes such as WITS Leaders, Fundamental Management Supervisory Skills, Presentation Skills, Selling through Customer Service and others.

He has trained staff from Police Radio Division, Singapore Police Force, KES Systems & Services Pte Ltd, ITE Balestier, Singapore Prisons Department, and many more, in programmes such as Emotional Intelligence, Fundamental Supervisory Skills, Telephone Courtesy & Customer Service, Selling through Customer Service, Building High Performance Teams and many others.

He has trained students at St Patrick's Secondary School, St Anthony's Primary School, YWMA-Mendaki and others in Study Relevance and the Utility of Knowledge, Life Skills, From Zero to Hero, Student Exam/Study Motivation, Goal Setting, Time Management, Working Well with Teachers, Not Giving in to Peer Pressure, Your family as Friend – Not Enemy, and addressed many other topics as well.

As a trainer & facilitator, his trainings are found to be lively, conducted with great enthusiasm & passion and highly interactive. His ability to link concepts, examples & experiences discussed during the trainings to actual workplace examples, has helped his participants put into practice the skills learnt, within their area of work.

Participants find him approachable & friendly. His systematic thinking, clarity in communication & delivery of training has resulted in favourable feedback and positive comments from his participants.

He has completed the Training Management Course conducted and certified by PSB (Productivity and Standards Board, Singapore) where he covered the Role of HRD in Singapore, Adult Learning, Training Needs Analysis (TNA), Training Budget and Administration, Designing Training programmes, Training Evaluation, Organisational Development and other topics.

He has also completed the (Practical Skills for Trainers) Train-The-Trainer course conducted and certified by the National University of Singapore (NUS) extension

Gopal is currently pursuing his Masters in Business Administration (MBA) with the University of Wales, UK.

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